



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

Date 12th November 2019

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/11/17.

You requested the following information, please also see our response below:

- 1. Does your organisation use a dedicated lone worker device?** No
- 2. If your organisation does not use dedicated lone worker devices, what alternatives do you use?** Airwave handsets/radios for digital communication and staff tracking
- 3. Is your organisation's lone worker device reliant upon a sim card for reporting?** No
- 4. How many lone worker devices does your organisation have?** None
- 5. Does your lone worker device feature in-house tracking or is tracking conducted by the service provider.** We do not have lone worker devices – Airwave is a national communications system for all emergency services
- 6. Of your devices how many have been utilised in the last (this does not include solely being powered on);**
The below questions are not applicable
6 months as verified by your service provider xx devices
12 months as verified by your service provider xx devices
18 months as verified by your service provider xx devices
24 months or more as verified by your service provider xx devices
- 7. Is competence in using the lone worker device included in your lone worker's risk assessment?** N/A
- 8. Does the security department hold responsibility for the management of lone worker devices in your organisation?** N/A
- 9. Does your organisation carry out an annual physical inspection of the lone worker devices?** N/A
- 10. Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices?** N/A
- 11. What are the key areas that your lone worker training focuses upon?** N/A
- 12. What instructions are your lone workers given in the event that their device does not function?** N/A

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust